



Why Choose Hospice?

Hospice care helps individuals who are ready to refocus their priorities from curative to comfort care. Hospice care treats the whole person and offers support to family members and caregivers.

Avow's multi-disciplinary team is with you every step of the journey, offering compassionate care and support. Our trained professionals promise to gently and expertly guide you and your family and are available 24-hours a day to help when you are scared, hurting or overwhelmed.



Avow was founded in 1983 as Collier County's original, nonprofit hospice. Today, Avow's nonprofit companies provide palliative care consultations for people facing chronic or serious illness and hospice care and bereavement support services for children and adults.

(239) 261-4404

Toll Free: (888) 484-AVOW (2869)

avowcares.org

1095 Whippoorwill Lane
Naples, FL 34105



Licensed to care for Collier County since 1983 | FL Hospice License 5022096
Quality certified by The Joint Commission – the industry Gold Seal of Approval™



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Information in this brochure was current at press time.
To verify the availability of specific services or to discuss any aspect of our care, call us at (239) 261-4404 or toll free 888-484-AVOW (2869).



What is Hospice Care?

Understanding Hospice

- Hospice care is for people living with terminal illnesses.
- Hospice is a multi-faceted program, not a building.
- Hospice enhances – but does not replace – care provided by families, friends and professional caregivers.
- **Care is provided by a team of professionals** that can include a physician, nurse, hospice health aide, social worker, chaplain, bereavement specialist and trained volunteers. At Avow, patients also have complementary therapists specializing in **music therapy, Reiki, massage therapy** and other treatments.
- Services are tailored to meet the needs of each patient and family and are **focused on improving quality of life.**
- To qualify for hospice care, patients must have an estimated projected lifespan of six months or less.



Help for Individuals and Families Facing Terminal Illness

avowcares.org

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Hospice Care

Help for people with advanced illness

What to Expect When You Call Avow

An admissions nurse will visit with you to discuss your goals, conduct a medical evaluation, review your medications, and determine if you qualify for hospice care.

If You Choose to Enroll in Avow's Hospice Program, Your Care Team Will:

- Speak with your doctor to **coordinate care** (you can stay under your own doctor's supervision if you wish, and your doctor agrees).
- Schedule follow-up visits by your care team and **arrange delivery of medication, equipment** (wheelchairs, hospital beds, etc.) and other supplies needed for your hospice-related illness.
- Teach your family or caregiver how to care for you between our visits.
- Arrange for non-medical* Avow services including **spiritual care, personal care and complementary therapies**.
- Provide visits from trained volunteers to offer companionship or give your family members time for errands or to take a break.
- Assist with Medicare, Medicaid, and insurance paperwork.
- Help you feel safe, understood and respected.
- **Help you and your loved ones cope.**

Where Does Care Take Place?

Avow cares for you wherever you live. If you need around-the-clock care for symptom management, your physician may recommend a brief period of continuous care or a short-term stay in an inpatient setting.

If you are admitted to Avow's Frances Georgeson Hospice House inpatient center, we pledge to make the experience as comforting and homelike as possible. There, your family and friends, and leashed, monitored pets will have 24-hour access. Patient rooms are spacious, cheerfully decorated and designed with family gathering in mind.

Avow Helps Families and Caregivers. Our Care Team Will:

- Explain expectations, behaviors and symptoms.
- Teach you to provide daily care and medication.
- Discuss the effects of serious illness on family members.
- Tell you about other helpful community resources.
- Offer support for your grief.
- Arrange for a respite stay for your loved one in an inpatient setting.



Avow is a proud partner of



WE HONOR VETERANS



How is hospice care paid for?

*Non-medical services can be added/stopped whenever you like.

Avow accepts all patients who meet hospice criteria regardless of ability to pay. We accept Medicare, Medicaid and private insurance. Patients may be responsible for deductibles and/or coinsurance for services, as determined by their insurance carrier.

Call (239) 261-4404 or Toll Free at (888) 484-AVOW (2869) for more information.

The choice is always yours – we promise! If you're not sure if hospice is a good fit, try us before deciding.