



HOSPICE CARE

Avow Hospice Inc

(239) 261-4404

Vitas Healthcare Corporation of Florida

(321) 751-6671

Hospice served at least one patient with both Medicare and Medicaid coverage during one year

Yes

Yes

Hospice served at least one patient enrolled in a Medicare Advantage Plan during one year

Yes

Yes

Ownership type

Non-Profit

For-Profit

Medicare certification date

09/24/1987

11/05/2002

Avg. daily census

350

1003

Family caregiver experience

Compare hospices based on results from a national survey that asks a family member or friend of a hospice patient about their hospice care experience.

Family caregiver survey rating



Communication with family

78%

72%

↑ Higher percentages are better

National average: 81%

FL average: 77%

Getting timely help

77%

65%

↑ Higher percentages are better

National average: 77%

FL average: 73%

Treating patient with respect

89%

84%

↑ Higher percentages are better

National average: 90%

FL average: 87%

Emotional and spiritual support

91%

86%

↑ Higher percentages are better

National average: 90%

FL average: 87%

Help for pain and symptoms

72%

67%

↑ Higher percentages are better

National average: 74%

FL average: 71%

Training family to care for patient

70%

64%

↑ Higher percentages are better

National average: 75%

FL average: 70%

Rating of this hospice

84%

73%

↑ Higher percentages are better

National average: 81%

FL average: 78%

Willing to recommend this hospice

90%

77%

↑ Higher percentages are better

National average: 84%

FL average: 82%





Quality of patient care

Compare hospices using 3 quality measures. The Hospice Item Set (HIS) comprehensive assessment measure is made up of 7 care process measures, including:

- Asking patients about their beliefs and values
- Asking patients about their treatment preferences
- Checking if patients are in pain
- Assessing patients who are in pain
- Checking if patients are short of breath
- Beginning treatment for patients with shortness of breath
- Offering care for constipation for patients taking opioids

If a hospice didn't complete one of these 7 care processes for a patient, the patient isn't included in the HIS measure score.

The second quality measure, the Hospice Visits in the Last Days of Life, measures if a hospice provided sufficient care to patients and caregivers during the last days of their life. Specifically, it measures the percentage of patients who were visited from a registered nurse or medical social worker on at least 2 of the final 3 days of their life.

The third quality measure, the Hospice Care Index score, helps assess how well hospices scored on 10 indicators of quality care compared to the national average. Examples of some of these indicators include the amount and timing of skilled nursing visits, discharges followed by hospitalization, and spending per patient. Hospices earn one point for each indicator if they meet the criteria for that indicator. A score of 10 is the highest score.

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<p>Patients who got an assessment of all 7 HIS quality measures at the beginning of hospice care to meet the HIS Comprehensive Assessment Measure requirements</p> <p>↑ Higher percentages are better</p> <p>National average: 91.8% FL average: 97.8%</p>	96.7%	96.5%
<p>Percentage of patients who received visits from a registered nurse or medical social worker on at least 2 of the final 3 days of their life</p> <p>↑ Higher percentages are better</p> <p>National average: 47.4% FL average: 56.5%</p>	78%	49.4%
<p>Hospice Care Index score (0-10)</p> <p>↑ Higher index scores are better</p> <p>National average: 8.8 FL average: 9.7</p>	10	10

